

## STEFAN I. MYCHAJLIW

## ERIE COUNTY COMPTROLLER

August 11<sup>th</sup>, 2021 – For Immediate Release Contact – Office of Erie County Comptroller at Comptroller@Erie.gov, or 716.858.8400

## COMPTROLLER MYCHAJLIW, MARILLA SUPERVISOR HELP SENIORS WITH FAIR TICKET PURCHASES

Elected officials jointly contacted Erie County Fair officials concerning seniors and those with limited internet access that must buy Fair tickets online

**(HAMBURG)** – Erie County Comptroller Stefan I. Mychajliw Jr. and Marilla Supervisor Earl "Skip" Gingerich heard from numerous senior citizens about the Erie County Fair's policy of only purchasing tickets online. The two elected leaders sent a joint letter asking Fair officials for additional assistance at entrance gates to help seniors having a challenging time purchasing tickets online.

The Erie County Comptroller and Marilla Supervisor pledged to work collaboratively with executives at the Erie County Agricultural Society to provide seniors with additional assistance of their potential online ticket purchases.

"We would like to work with you to come up with a solution to help those with limited or no internet access to be able to purchase admission tickets," wrote Comptroller Mychajliw and Supervisor Gingerich.

That correspondence was sent in the early afternoon of Tuesday, August 10, 2021. The same day, Fair officials replied in a prompt and positive manner, pledging ticketing support at entrance gates for seniors who were having difficulties with their online purchase.

"I can share with you that we plan on placing personnel at each gate that will be able to assist patrons with the online purchase of their admission pass with a credit card," wrote CEO/Fair Manager Jessica L. Underberg.

While additional support staff will be at entrance gates to assist Fair attendees if they have trouble with their online purchase, Fair officials stressed that her online only ticket sales policy remains in place.

"I greatly appreciate The Fair making staffing accommodations at their entrance gates to help seniors that had difficulty with online purchases. This is a great example of elected leaders collaborating with community partners to help seniors. The Fair, to their credit, responded quickly to find a solution to help the elderly with their online ticket purchases," said Comptroller Mychajliw.

"For folks living in Marilla, they should contact me directly in the Supervisor's office. I'll help seniors without credit cards or internet access to make sure they can enjoy The Fair," concluded Supervisor Gingerich.